DEPARTMENT OF LAND AND NATURAL RESOURCES Division of State Parks KALOPA STATE RECREATION AREA - CABIN INFORMATION

2 Duplex Cabins (Cabin A, Cabin B)

Each cabin has 2 units (1A, 2A, 1B, 2B) Each unit accommodates 1 to 8 persons DUE TO COVID RULES, THE SHARED USE KITCHEN/DINING AREA WILL NOT BE AVAILABLE – FOOD AND OTHER PERSONAL SUPPLIES MUST BE STORED IN THE UNIT GUESTS ARE OCCUPYING UNTIL FURTHER NOTICE.

CHECK-IN: 3:00 P.M. CHECK-OUT: 10:00 A.M.

Cabin Access: Combination lock;

Access Code Required. Instructions found on permit.

<u>CABIN FURNISHINGS</u>: Bunk beds with mattress only. **Occupants shall furnish their own pillows, linen, towels, etc.** Showers and toilet facilities in each unit. Electric lights/outlets and hot water available.

RESERVATIONS: Reservations and permits may be obtained 24 hours a day via our online permits portal at www.hawaiistateparks.org. Customers may also apply and pay for permits in person at any of the District Offices Monday through Friday, except State holidays from 8:00 a.m. to 3:30 p.m. Reservations for lodging permits need to be made more than seven (7) days prior to the intended check-in date. Contact the Department of Land and Natural Resources, Division of State Parks, 75 Aupuni Street, Room 204, Hilo, HI 96720; Telephone No. (808) 961-9540 if you require more information.

Permits shall be obtained by persons 18 years or older. Applicant shall furnish acceptable identification (e.g. driver's license, state identification, passport or other foreign identification). Applicant shall provide names and identification numbers of all persons 18 years of age or older and names and ages of all persons under 18 covered by the permit. Maximum stay of 5 consecutive nights at any one park. After any camping stay, permittee or anyone listed on permit must wait 30 days before staying overnight again in the same park. Only one cabin can be reserved at a time. Reducing the number of night's stay or reducing the number of guests on a permit is not allowed.

RATE: \$70.00 Resident / \$100.00 Non-residents per night. There is a 10% non-refundable administrative fee added to each permit issued.

<u>PAYMENTS</u>: All permits for lodging must be paid for in full at the time of reservation. Acceptable forms of payment for walk-in customers include credit card, cash, cashier's check, certified check, or postal/bank money order. Personal or business checks will be accepted only if payment is received more than 30 days before the date of first occupancy. Checks are to be made payable to Department of Land and Natural Resources. A \$25 service charge shall be assessed on all returned checks.

CANCELLATIONS/REFUNDS: NO REFUNDS WILL BE GIVEN IF REQUEST IS LESS THAN 15 DAYS IN ADVANCE OF CHECK-IN DATE. A cancellation fee of \$5 PER PERMIT will be deducted from all refund requests. Service fees incurred at the time of purchase are also non-refundable. Refunds for credit card purchases will be credited electronically to your account, minus non-refundable 10% service fee and \$5 cancellation fee per permit, if the refund request is made within 45 days of purchase. After 45 days and for all non-credit card purchases, refund requests will be issued by check and may take up to 12 weeks to process.

A \$3.00 fee will be accessed for each time you make changes to your existing permit. No changes will be accepted to an existing permit less than 7 days prior to the check-in date shown on the permit.

No pets or animals permitted except service animals performing their service duties as defined by the Department of Justice under ADA (Americans with Disabilities Act).

